

COMMUNITY CARE OF CENTRAL WISCONSIN

Board Meeting Minutes: Approved

DATE: December 17, 2008
PLACE: Community Care of Central Wisconsin – Wausau Location
TIME: 3:00 – 5:45 p.m.
PRESENT: Jean Bitner, Ken Day, Peter DeSantis, Janis Ribbens, Donna Rozar, Keith Langenhahn, Jim Clark, Lonnie Krogwold
EXCUSED: Peter Hendler
OTHERS PRESENT: Jim Canales, Gail Grant, Sandy Nowinsky, Carol Sickler, Kate Norby, Jill Forer, Kris Kubnick, Carol Winter, Lynne Mehis, Jason Taylor, Nancy Gear, Mary Jo Bartkowiak, Annette Ninnemann, Donna Lenzner, Jean Klingemeyer, Lucy Runnells, Mark Hilliker, Jody Zuege, Tara Adam

1. The meeting was called to order at 3:15 p.m. by Chairperson Ken Day.
2. Notice of this meeting was provided to Marathon, Portage, and Wood County Clerks; major newspapers of Wausau, Marshfield, Wisconsin Rapids, and Stevens Point; the CCCW Website.
3. Public comment – Annette Ninneman addressed the Board regarding the status of contract negotiations.
4. Motion by Janis Ribbens; seconded by Keith Langenhahn to approve the minutes dated November 19, 2008. Motion carried.
5. Education
 - a. Wood and Marathon County Implementation
 - i. Mark Hilliker stated that ongoing staff support is being provided in the Wausau office with offsite mentoring. Hiring and training continues, and contracts are being finalized in the Provider Network.
 - ii. Mr. Hilliker stated that CCCW continues to try to sustain and enhance relationships with members who joined Family Care with a heightened sense of what the program means to them. The call volume of Member Services from Marathon County is being monitored to determine if another person needs to be added with Wood County start-up. Jim Clark questioned the ease of the 24-hour call center; Mark stated the system is working very well.
 - iii. Introduction of Marathon County personnel
 - iv. The Marshfield office is open and operational. The Wisconsin Rapids office will open on December 29.
 - b. Mr. Canales stated that per the Board's request, a statistical report has been created and distributed with financial information for the three counties. Jim Clark requested increases to be shown quarterly. Jean Bitner requested a "total" column, along with a percentage of the total for each category.
 - c. Jody Zuege reported that 75 people have been hired since August 1. The benefits have been discussed with all locations, with some concern from employees over the status of the contract negotiations.
 - d. Lucy Runnells reported on the year-end budget figures.
 - e. Jim Canales complimented staff by stating that he has received feedback from the State as seeing the transition as smooth, as their call volume originating from members and

- providers has been minimal. Donna Rozar was hopeful that CCCW could be a template for the State for future programs.
- f. Mr. Canales stated that CCCW has recently met with two different investors for future investments. A report is due back in January. Discussion followed.
6. Policies.
 - a. End Statements. Discussion proceeded with comments on “means” and “outcomes” of end statements that were discussed in the November Board Meeting. Additional end statements were asked to be forwarded to Jim Canales or Ken Day.
 - b. Langlade County Expansion. At this time, the Board decided to send a letter to Robin Stowe, Corporate Counsel in Langlade County, describing an interest in Family Care expansion with Langlade County, to be determined after the Governor’s Budget Address in February 2009. Motion by Donna Rozar; seconded by Peter DeSantis to have Chairperson Ken Day compose a letter to Langlade County; all Board members voting Aye. Motion carried.
 7. Jim Clark motioned to go into closed session pursuant to Section 19.85(1)(c) and (f), Wis. Stats., for the purpose of considering compensation of public employees over which the Board exercises jurisdiction and discussion of investment of public funds which for bargaining reasons requires a closed session, including discussion regarding status of contract negotiations with Union representing Agency professional employees. Seconded by Lonnie Krogwold. Roll call vote taken; all voted in favor.
 8. Motion by Lonnie Krogwold, seconded by Keith Langenhahn, to return to Open Session. Motion carried.
 9. Return to Open Session.
 10. The next meeting will take place in meeting Room A (ground floor) of CWA on January 21, 2009.
 11. Meeting Adjourned at 5:45 p.m. with a motion from Donna Rozar, seconded by Lonnie Krogwold.

Minutes taken by Tara Adam, CCCW Executive Assistant