CCCW Quality Committee Meeting CCCW Stevens Point Office Conference Rm 319 & 320 (Back Entrance) Wednesday, January 25th, 2012, 1:00 -2:30 p.m.

- 1. Call to order/Introductions
- 2. Approval of Minutes from 9/28/11 Meeting
- 3. Reports:
 - a. CCCW Membership Report
 - b. Update on Enrollment Cap and Sustainability Initiatives Identified by DHS
- 4. Statewide Member Handbook-Update on delivery and availability.
- 5. Report on Lincoln County Review by Metastar (attached).
- 6. Service Authorization and Notice of Action Improvement Project.
- 7. DRAFT Results of 2011 Member Satisfaction Survey.
- 8. Falls Prevention Project Update
- 9. Updates from Member & Provider Quality Councils
- 10. Future Agenda Items
- 11. Next Meeting Date: March 28, 2012
- 12. Adjourn