

CCCW Quality Committee Meeting
CCCW Stevens Point Office
Conference Rm 319 & 320 (Back Entrance)
Wednesday, November 24, 2010, 1:00-2:30 p.m.

1. Call to order/Introductions
2. Approval of Minutes from 09/22/10 Meeting
3. Reports:
 - (a) CCCW Membership Report/Expansion Update
 - (b) CCCW Quality Indicator Report-3rd Qtr 2010
 - (c) FC Ombudsman Program-Annual Reports
4. Internal Quality Review for 2010
5. Preview of Service Coordination Handbook
6. Quality assurance and improvement activities to be included in 2011 Quality Plan.
7. Changes to Quality Indicator Reports for 2011 – Additional Indicators; Proposed Benchmarks, etc.
8. Updates from Provider/Member Quality Councils
*Next Meetings will be Dec 8th
9. Future Agenda Items
10. Next Meeting Date: January 26, 2011
11. Adjourn