

CCCW Quality Committee Meeting
CCCW Stevens Point Office
Conference Rm 319/320 (REAR Entrance)
Participation via Zoom
Wednesday, December 16, 2015, 3:00-4:30 p.m.

1. Call to order/Introductions
2. Approval of Minutes from 9/16/2015 Meeting (Enclosed/Attached)
3. Reports (Enclosed/Attached):
 - a. CCCW Membership Reports
 - b. [Quarterly Indicator Report – 3rd Qtr 2015](#) (Enclosed/Link)
 - c. Results of Care Plan Reviews – 3rd Qtr 2015 (Enclosed/Attached)
 - d. 2014 Family Care Member Satisfaction Survey Results
4. CCCW Executive Updates
5. Discussion - Member Notification Letter – New Requirement Specific to Incidents (Sample attached)
6. Internal Evaluation of Quality Management Program (Sharing of Preliminary Results)
7. Annual Quality Plan for 2016
8. Future Meeting Dates
9. Member and/or Provider Concerns
10. Future Agenda Items
11. Next Meeting Date: March 16, 2016 (proposed)
12. Adjourn

You may RSVP to Samantha at 715-204-1732 or
Samantha.Northup@communitycare.org