

CCCW Quality Committee Meeting
CCCW Stevens Point Office
Conference Rm 319 & 320 (Back Entrance)
Participation by Satellite Conference from all CCCW Offices
Wednesday, March 19, 2014, 3:00-4:30 p.m.

1. Call to order/Introductions
2. Approval of Minutes from 1/15/2014 Meeting
3. CCCW Executive Updates
4. Reports:
 - a. CCCW Organizational Updates
 - b. Quarterly Narrative Reports-4th Quarter
 - Input from committee for future reports
5. MetaStar Care Management Review Results-Pam Onstad
6. Member Satisfaction Survey-Updated
7. IT System Update
8. Member and/or Provider Concerns
9. Future Agenda Items (Residential rates, overview of screen, update on Commonunity®, status of member newsletter)
10. Next Meeting Date: May 21, 2014
11. Adjourn