



Member Authorization Contact Information By Provider Services



		Contact Information		
Adult Day Care AODA Day Services	Mental Health Pre-Vocational Vocational Future Planning	Email: authsupports@inclusa.org		
		Specialist:	Rebecca Schultz	715-204-1724
		Analyst:	Deb Toland	715-204-1730
Community Supported Living (CSL) Community Support Program (CSP) Daily Living Skills Training Home Health Nursing Nursing Home Personal Care Worker (PCW) Residential Respite Supported Employment (SE) Supportive Home Care (SHC)		Email: authresitherapy@inclusa.org		
		Specialist:	Danielle Peet	715-204-1722
		Analyst:	Deb Toland	715-204-1730
Alternative Medical Aquatic Therapy Maintenance Case Management Equine Therapy Home Delivered Meals Home Modifications Interpreter Medical Mileage Personal Emergency Response System (PERS) Recreational Alternative Activities Rep Payee Transportation Vehicle Modifications		Email: authsdstrans@inclusa.org		
		Specialist:	Lisa Dahlseng	715-204-1827
		Analyst:	Cassie Nagel	715-204-1723
Self-Directed Supports (SDS)		Email: authsdstrans@inclusa.org		
		Specialist:	Rebecca Schultz	715-204-1724
		Analyst:	Cassie Nagel	715-204-1723
Over-the Counter Drugs (OTC) Durable Medical Equipment (DME) Disposable Medical Supplies (DMS) Adaptive Aids		Email: authdmeotc@inclusa.org		
		<u>Member last name A-L</u>		
		Specialist:	Kimberly Tornow	715-204-1847
		<u>Member last name M-Z</u>		
		Specialist:	Denise Zachman	715-204-1798
		Analyst:	Amanda Kaczmarek	715-204-1870
Aquatic Therapy Occupational Therapy (OT) Physical Therapy (PT) Speech Therapy (ST)		Email: authresitherapy@inclusa.org		
		Specialist:	Jessica Gagas	715-204-1721
		Analyst:	Amanda Kaczmarek	715-204-1870
Coding/Inclusa Benefit Questions Out-of-Benefit (OOB)		Analyst:	Susanne Ligenza	715-204-1729
		Analyst:	Tammie Zahn	715-204-1725

Member Authorization Department
715-204-1738

Department Analyst
(New providers/advanced billing support)
Julie Zblewski, 715-204-1726

Department Manager
Dawn Trzebiatowski
715-204-1720

Note: Specialists primarily authorize authorizations; Analysts assist providers with escalated billing and claims issues