

## Member Authorization Contact Information By Provider Services

03.23.17 Updated	Contact Information
Adult Day Care AODA Day Services Mental Health Pre-Vocational Vocational Future Planning	<b>Email:</b> <a href="mailto:authsupports@communitycarecw.org">authsupports@communitycarecw.org</a>  Specialist: Rebecca Schultz 715.204.1724 Analyst: Deb Toland 715.204.1730
Community Supported Living (CSL) Community Support Program (CSP) Daily Living Skills Training Home Health Nursing Nursing Home Personal Care Worker (PCW) Residential Respite Supported Employment (SE) Supportive Home Care (SHC)	<b>Email:</b> <a href="mailto:authresitherapy@communitycarecw.org">authresitherapy@communitycarecw.org</a>  Specialist: Jessica Gagas 715.204.1722 Analyst: Deb Toland 715.204.1730
Alternative Medical Aquatic/Equine/Massage Therapy Case Management Home Delivered Meals Home Modifications Interpreter Medical Mileage Personal Emergency Response System (PERS) Recreational Alternative Activities Rep Payee Transportation Vehicle Modifications	<b>Email:</b> <a href="mailto:authsdstrans@communitycarecw.org">authsdstrans@communitycarecw.org</a>  Specialist: Lisa Dahlseng 715.204.1827 Analyst: Cassie Nagel 715.204.1723
Self-Directed Supports (SDS)	<b>Email:</b> <a href="mailto:authsdstrans@communitycarecw.org">authsdstrans@communitycarecw.org</a>  Specialist: Rebecca Schultz 715.204.1724 Analyst: Cassie Nagel 715.204.1723
Over-the Counter Drugs (OTC) Durable Medical Equipment (DME)/ Disposable Medical Supplies (DMS)/ Adaptive Aids	<b>Email:</b> <a href="mailto:authdmeotc@communitycarecw.org">authdmeotc@communitycarecw.org</a>  Specialist: Denise Zachman 715.204.1798 (member last name A-L) Specialist: Denise Zachman 715.204.1798 (member last name M-Z) Analyst: Amanda Kaczmarek 715.204.1870
Therapies – Physical Therapy (PT), Occupational Therapy (OT), Speech Therapy (ST)	<b>Email:</b> <a href="mailto:authresitherapy@communitycarecw.org">authresitherapy@communitycarecw.org</a>  Specialist: Danielle Peet 715.204.1721 Analyst: Amanda Kaczmarek 715.204.1870
Coding/CCCW Benefit Questions Out-of-Benefit (OOB)	Analyst: Susanne Ligenza 715.204.1729 Analyst: Tammie Zahn 715.204.1725

**Member Authorization Department:** 715.204.1738

**Member Authorization Department Analyst (New providers/advanced billing support):**  
 Julie Zblewski 715.204.1726  
 Dawn Trzebiatowski 715.204.1720

**Member Authorization Department Manager:**

*Note: Specialists primarily authorize authorizations; Analysts assist providers with escalated billing and claims issues*