

April 2016

To Whom It May Concern:


Currently in the state of Wisconsin there is an initiative underway to redesign the dementia care system and make a Dementia Capable Wisconsin. More information about this initiative can found on the Wisconsin Department of Health Services (DHS) website using the following link: <https://www.dhs.wisconsin.gov/dementia/index.htm>. Community Care Connections of Wisconsin (CCCW) and other Managed Care Organizations in the state are doing our part to bring more awareness to those within our communities. We would like to share with you opportunities available to further your knowledge on the topic of Dementia Care. Several trainings (many free) can be found using the DHS website listed above as well as through the Alzheimer's Association: http://www.alz.org/gwwi/documents/Professional_Education_Flyer_-_7.31.15.pdf.

At this time CCCW would like to offer you a scholarship for trainings separate than those mentioned above. In partnership with DHS, Division of Long Term Care, and a designated group of stakeholders, the University of Wisconsin Oshkosh (UWO), Center for Career Development and Employability Training (CCDET) has developed a series of trainings and can be accessed using the website: <http://www.uwosh.edu/dementia>. The trainings are related to dementia care for: crisis responders, caregivers, healthcare providers, family and community members, and other professionals. This training series is offered as part of the Wisconsin Dementia Care System Redesign and the state has dedicated money allowing MCO's to offer scholarships to individuals such as you.

This training will be offered primarily online and will be instrumental in providing quality dementia care through well-trained, competent caregivers. Even though the trainings will continue to be available for a cost the mentioned scholarship opportunity is only available from January – December 31, 2016.

If you are interested in taking part of this training opportunity by receiving a scholarship, **contact Coleen Hillskotter** at (715)-236-5049 or email Coleen.Hillskotter@communitycarecw.org. When emailing, please write "Dementia Training" in the subject line and provide the following information: name, name of your organization (if associated with a provider), and the top 3 trainings you would like to participate in. Once your scholarship request has been received you will receive a letter confirming the training you are signed up for and a promotion code to use when completing your registration on line for the training.

Thank you for your partnership in making a Dementia Capable Wisconsin,



Tricia Mayek, BSN, RN
Quality Manager: Health, Prevention, and Wellness
Community Care Connections of Wisconsin
Submitted on behalf of: CCCW's Dementia Redesign Workgroup

The following is a list of course descriptions and identified target audiences:

****New Courses Added to list – April 6, 2016 – located at bottom***

Dementia Crisis Response Training Course

Course Description

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed dementia care training specific to crisis responders. Crisis responders represent any agency personnel that may be called upon when a person living with dementia appears to pose a danger to themselves or others. Some examples of crisis responders are law enforcement personnel, judiciary/court officials, fire/EMS personnel, dispatchers, County Adult Protective Services (APS), health care and ER staff, and spiritual leaders.

Target Audience:

Crisis responders including law enforcement personnel, judiciary/court officials, fire/EMS personnel, dispatchers, County Adult Protective Services (APS), health care and ER staff, and spiritual leaders

Dementia Generalist for Healthcare Providers Training Course

Course Description

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed dementia care training specific to healthcare providers. Healthcare providers represent any agency personnel working in a health care setting. Some examples of healthcare providers are healthcare managers and supervisors, doctors, dentists, nurses, certified nursing assistants, respiratory therapists, occupational and physical therapists, dental hygienists, housekeeping and dietary staff, and ER staff.

Target Audience:

Healthcare providers including healthcare managers and supervisors, doctors, dentists, nurses, certified nursing assistants, respiratory therapists, occupational and physical therapists, dental hygienists, housekeeping and dietary staff, and ER staff.

Dementia Generalist for Family and Friends Training Course

Course Description

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed dementia care training specific to the family members and friends of people living with dementia, as an informal or unpaid caregiver.

Because most people living with dementia reside in the community, many receive care from family members or friends.

Target Audience:

Family members and friends of people living with dementia.

This course will cover:

- Wisconsin Silver Alert Program
- Advance directives
- Successful communication in challenging situations
- Environmental safety for physical and emotional well-being
- Caring for caregivers

Dementia Generalist for Community Members Train-the-Trainer Course

Course Description

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed dementia care training specific to individuals who wish to present face-to-face dementia training in their own communities. Because most people living with dementia reside in the community, business, government, spiritual and volunteer organizations often seek speakers who can help them learn more about how to interact with community members who are living with dementia.

Individuals successfully completing this training have the option to be included on a list of trainers. This list will be accessible from a link on the UWO CCDET Dementia Learning Center. This list will include your name, your county of residency and email address along with your training completion date. This list will allow interested community members/groups to contact you to provide this training. UWO CCDET is not responsible for any details related to arranging these trainings. During the registration process, you will be given the option to be included on this [list of trainers](#).

Target Audience:

Community members who interact with people living with dementia within a community setting.

Descriptions taken from the Dementia-Capable WISCONSIN, Wisconsin Dementia Care Project page:

<https://wss.ccdet.uwosh.edu/stc/dhsdementia>

****New****

Dementia Specialist Designation

Course Description

The University of Wisconsin Oshkosh Center for Career Development and Employability Training (CCDET) along with the Wisconsin Department of Health Services, Division of Long Term Care, has developed courses for Dementia Specialist Designation for individuals who have completed one or both of the following Generalist courses:

- [Dementia Crisis Response](#) **or**
- [Dementia Generalist for Healthcare Providers](#)

Successful participants in either of the trainings listed above are invited to select 4 of 10 one-hour Dementia Specialist short course topics. The 4 courses must be selected all at once and are available for total cost of \$60 per person. Successful completion of all 4 selected courses within 6 months results in the individual receiving a Dementia Specialist Designation and being added to the Dementia Specialist Registry. The Registry is a searchable online data base, accessible to employers, regulatory credentialing boards and others interested in the continuing education of individuals, including participants themselves.

Already registered? Go to your [Curriculum](#) to access the course.

Target Audience:

Individuals who have successfully completed:

- [Dementia Crisis Response](#) **or**
- [Dementia Generalist for Healthcare Providers](#)

This course will cover:

Specialty topics related to people living with dementia. A listing of the available specialist courses is shown below:

- [Dementia Specialist - Flow of Day](#)
- [Dementia Specialist - Meaningful Engagement through Activities](#)

- [Dementia Specialist - Managing Crisis Situations for Healthcare Providers](#)
- [Dementia Specialist - Managing Crisis Situations for Crisis Responder](#)
- [Dementia Specialist - Driving and Dementia for Crisis Responders](#)
- [Dementia Specialist - Preventing Abuse and Neglect for Crisis Responders](#)
- [Dementia Specialist - The Sensory Connection](#)
- [Dementia Specialist - Wandering and Exit Seeking Behavior](#)
- [Dementia Specialist - Enhanced Communication Techniques](#)
- [Dementia Specialist - Discovering Moments of Joy](#)